CHH Step by Step instructions for Filing a Midas on Short Staffing

Including the MIDAS report number on the Short Staffing tracking form links the two together forever and strengthens our documentation of the incident.

1. Click on Midas Risk RDE Icon on desktop

Once Midas page opens, click Midas RDE Square

2. Choose GENERAL

Select Chestnut Hill Hospital and Date Select "non patient" and hit next

3. Choose Code 12 – "Other"

Document a brief description that is patient-focused Include the nursing supervisor, manager, or administrator that you notified of the short staffing situation.

4. On "Diagnosis/Chief Complaint" - type "Sub-optimal Patient Care" or something similar

5. Location - Choose your unit on drop down

Type in 7AM or 7PM for time

6. ISSUE IDENTIFIED – Scroll all the way down to the bottom of the window and hit "NEXT" Choose 814 — "Gen Staffing Related" and click:

Pressure Ulcer – click N/A Initial Outcome – Choose "Potential Harm or Injury" Department Involved – "RDE Nursing" on scroll down Type of Injury – Choose "Other" Notification – "RDE Manager/Director/Supervisor" Witness by— As many nurses as you want Entered by— NUR, RN/LPN Reported by—Your Name

7. Before you hit "submit," record the Midas number for the union's short staffing tracking form. This is a crucial step!